

1. Product range

Our positive photo resists cover the resist thickness range from 0.4 to 100 µm. Spray-coating-, image reversal-, protective coatings and printed circuit board resists as well as special resists designed for wet- and dry chemical etching cover a maximum range in resists for micro-structuring. *How do you score our product range?*

sufficient **J K L** insufficient _____

Are there any lithographic applications in your fields of activity requiring resists we are not able to deliver at present stage?

no yes (for application): _____

2. Shipping time

Standard resists and ancillaries are generally in stock and can be delivered – in urgent cases – next day. Normally we deliver between 2-5 working days and only have to extend this period in exceptional cases. *Are you pleased with these conditions?*

very pleased **J K L** unhappy, because: _____

3. Sizes of trading units & graduation of prices

Beside original trading units for production lines, for many of our resists (AZ 5214E since March 2003) we also offer small volume units (e.g. 250 and 1.000 ml) refilled in our clean room area class 10 in order to meet the demand of universities and research institutes. *How do you score our range of trading unit sizes and our corresponding graduation of prices?*

Sales volumes

optimum **J K L** insufficient _____

Graduation of prices

fair **J K L** overpriced _____

4. Technical support and service

We always offer our assistance by selecting the optimum resist for your application as well as introducing the products to your processes. Hereby we hope, that our experience in polymeric chemistry and process engineering helps you to keep your clean-room activities as efficient as possible. *How do you score our technical support and service ?*

Techn. expertise **J K L** (comment: _____)

promptness **J K L** (comment: _____)

gentleness **J K L** (comment: _____)

Any technological questions in the fields of lithography?

<input type="checkbox"/> Image reversal resist processing	<input type="checkbox"/> Spray coating
<input type="checkbox"/> Negative resist processing	<input type="checkbox"/> Resist adhesion improvement
<input type="checkbox"/> Thick resist processing (10..100 µm)	<input type="checkbox"/> Dry chemical etching
<input type="checkbox"/> Wet chemical (HF) etching of glasses	<input type="checkbox"/> _____
<input type="checkbox"/> Wet chemical etching, general	<input type="checkbox"/> _____

If yes, how should we contact you?



Thank you very much for your cooperation !