



1. PRODUCT RANGE

With photoresists, solvents, etchants, plating solutions as well as wafers we intend to cover a maximum range of products for micro-structuring.

How do you score our product range?

Sufficient **J** **K** **L** **Insufficient**, because: _____

Are there products for the field of micro-structuring you miss in our portfolio?

No Yes: _____

2. LEAD TIME

Standard resists and ancillaries we generally have on stock and usually manage to ship them in few working days (Europe), or less than 2 weeks (worldwide).

Are you pleased with our lead times?

Very pleased **J** **K** **L** **Unhappy**, because: _____

3. PHOTORESISTS: Sales Units & Graduation of Prices

Beside original sales units, for our resists we also offer small volume units (e.g. 250 and 1.000 ml) in order to meet the demand of universities and research institutes.

How do you score our range of sales units and our corresponding pricing?

Sales volumes:

Optimum **J** **K** **L** **Insufficient:** _____

Pricing:

Fair **J** **K** **L** **Overpriced:** _____

4. TECHNICAL SUPPORT AND SERVICE

We always try to provide technical support regarding the application of our products. We hope, that our experience in photolithography and micro-structuring helps you to keep your clean-room activities as efficient as possible.

How do you score our technical support and service ?

Knowhow **J** **K** **L** (Comment: _____)

Promptness **J** **K** **L** (Comment: _____)

Gentleness **J** **K** **L** (Comment: _____)

5. Any Technological Questions in the Fields of Lithography?

If yes, how can we contact you?

6. Would you Like to Rate us in your own Words?

Thank you very much for your cooperation!
Your MicroChemicals-Team

